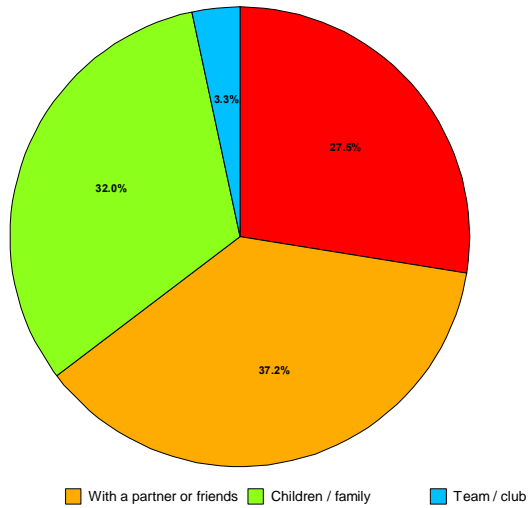


Warley Woods User Survey 2011 . Full results

Question 1

When you visit Warley Woods is it usually

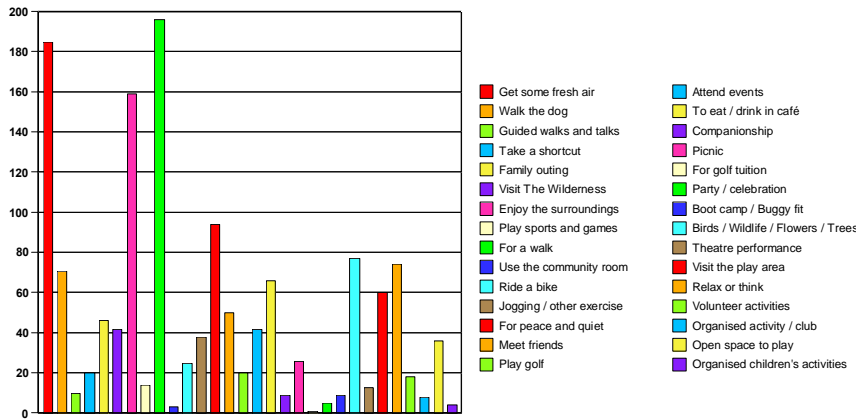
Counts Respondents	
Base	254
When you visit Warley Woods is it usually	
Alone	74
With a partner or friends	100
Children / family	86
Team / club	9



Question 2

Counts Respondents		
Base	260	
People visit for a variety of reasons. Why do you visit W...		
Get some fresh air	185	For peace and quiet 94
Walk the dog 71	Companionship 9	Meet friends 50
Guided walks and talks 10	Picnic 26	Play golf 20
Take a shortcut 20	For golf tuition 1	Attend events 42
Family outing 46	Party / celebration 5	To eat / drink in café 66
Visit The Wilderness 42	Boot camp / Buggy fit 9	Organised activity / club 8
Enjoy the surroundings 159	Birds / Wildlife / Flowers / Trees 77	Open space to play 36
Play sports and games 14	Theatre performance 13	Organised children's activities 4
For a walk 196	Visit the play area 60	
Use the community room 3	Relax or think 74	
Ride a bike 25	Volunteer activities 18	
Jogging / other exercise 38	Organised activity / club 8	

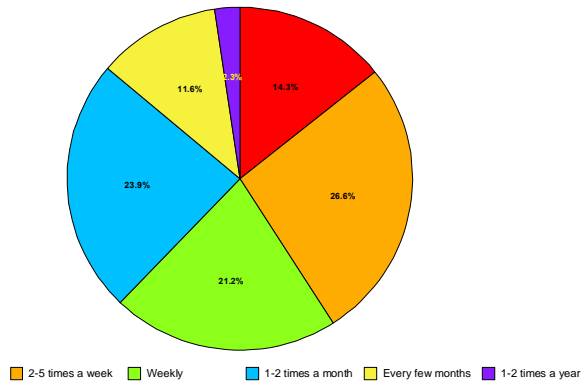
People visit for a variety of reasons. Why do you visit W...



Question 3

Counts Respondents	
Base	259
How often do you visit Warley Woods ?	
Daily	37
2-5 times a week	69
Weekly	55
1-2 times a month	62
Every few months	30
1-2 times a year	6

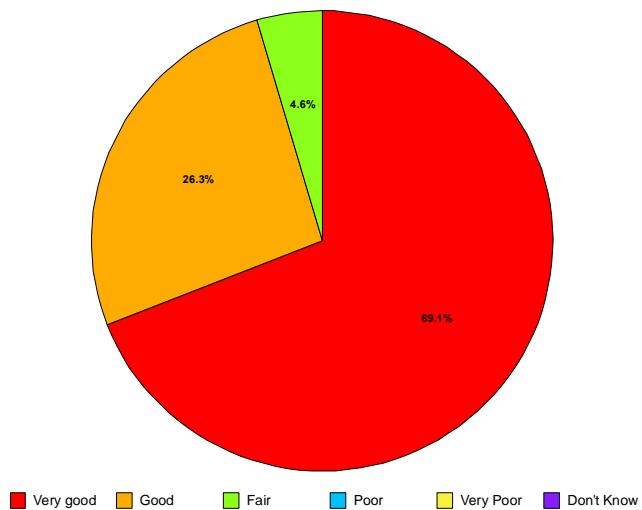
How often do you visit Warley Woods?



Question 4

Counts Respondents	
Base	262
How would you rate the appearance of the park?	
Very good	181
Good	69
Fair	12
Poor	-
Very Poor	-
Don't Know	-

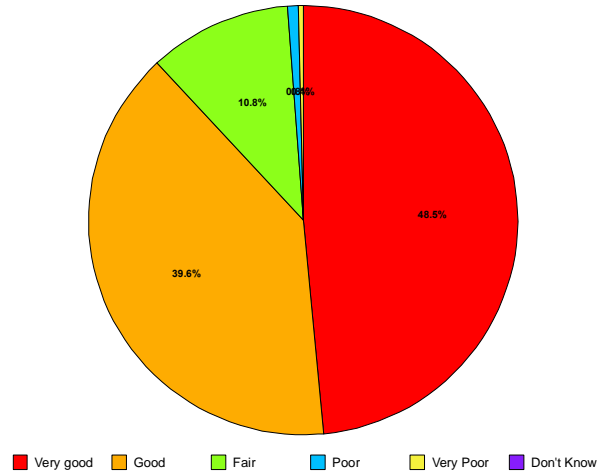
How would you rate the appearance of the park?



Q5

How would you rate the standard of cleanliness in the park?

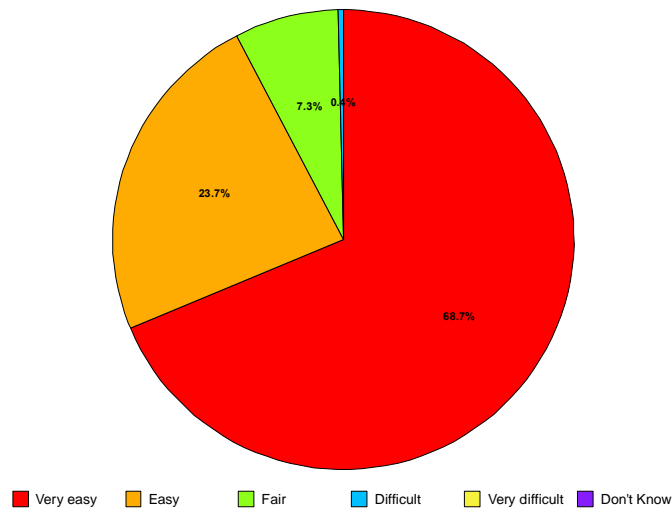
Counts Respondents	
Base	260
How would you rate the standard of cleanliness in the park?	
Very good	126
Good	103
Fair	28
Poor	2
Very Poor	1
Don't Know	-



Q6

How easy is it for you to get around the park?

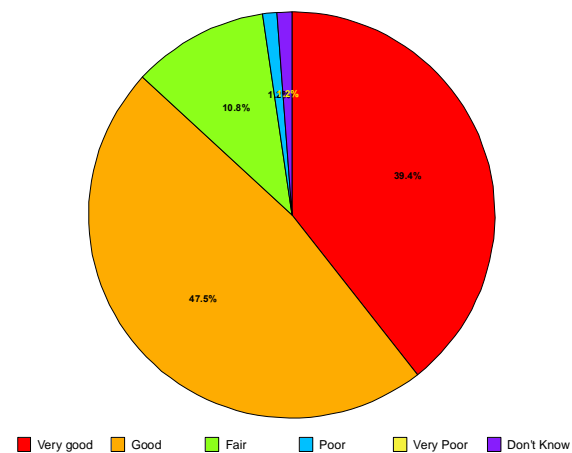
Counts Respondents	
Base	262
How easy is it for you to get around the park?	
Very easy	180
Easy	62
Fair	19
Difficult	1
Very difficult	-
Don't Know	-



Q7

What do you think of the range of visitor facilities? We ...

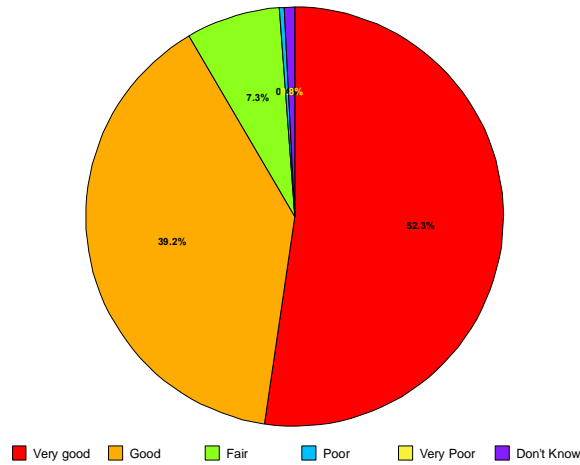
Counts Respondents	
Base	259
What do you think of the range of visitor facilities? We ...	
Very good	102
Good	123
Fair	28
Poor	3
Very Poor	-
Don't Know	3



Q8

How would you rate the standard of maintenance of the tre...

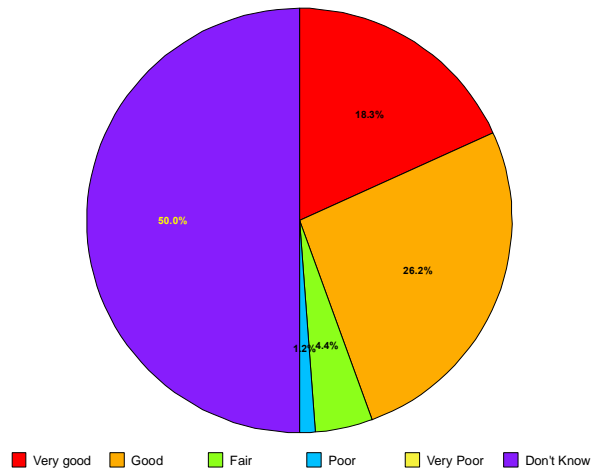
Counts	Respondents
	Base 260
How would you rate the standard of maintenance of the tre...	
Very good	136
Good	102
Fair	19
Poor	1
Very Poor	-
Don't Know	2



Q9

How would you rate the facilities and standard of mainten...

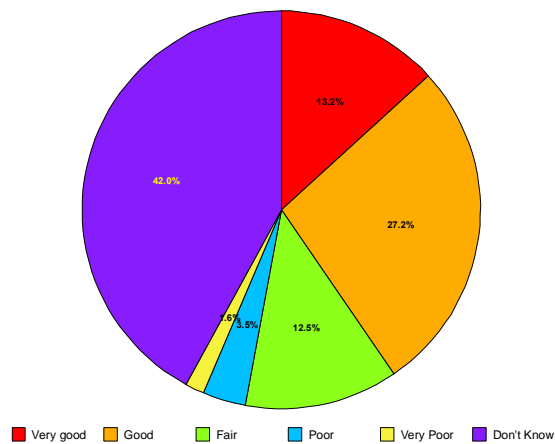
Counts	Respondents
	Base 252
How would you rate the facilities and standard of mainten...	
Very good	46
Good	66
Fair	11
Poor	3
Very Poor	-
Don't Know	126



Q10

How would you rate the standard of maintenance of the chi...

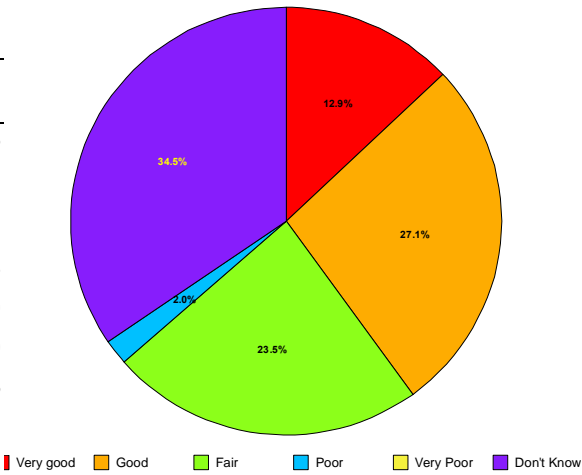
Counts	Respondents
	Base 257
How would you rate the standard of maintenance of the chi...	
Very good	34
Good	70
Fair	32
Poor	9
Very Poor	4
Don't Know	108



Q11

How would you rate the facilities at the Pavilion? (some ...

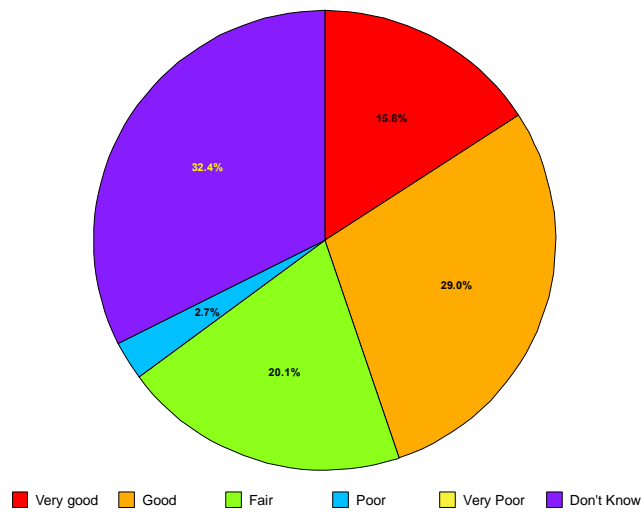
Counts Respondents	
Base	255
How would you rate the facilities at the Pavilion? (some ...	
Very good	33
Good	69
Fair	60
Poor	5
Very Poor	-
Don't Know	88



Q12

How would you rate the Café at the Pavilion?

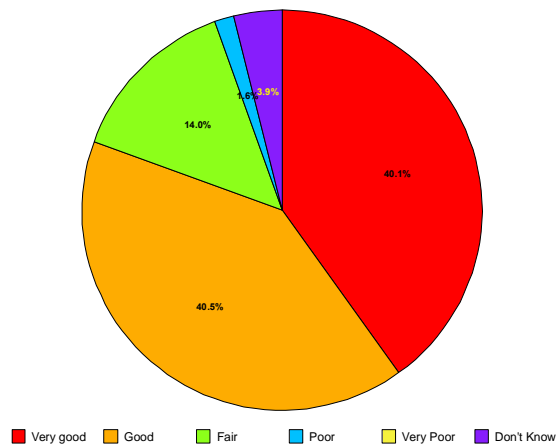
Counts Respondents	
Base	259
How would you rate the Café at the Pavilion?	
Very good	41
Good	75
Fair	52
Poor	7
Very Poor	-
Don't Know	84



Q13

The Trust uses a range of information available to park u...

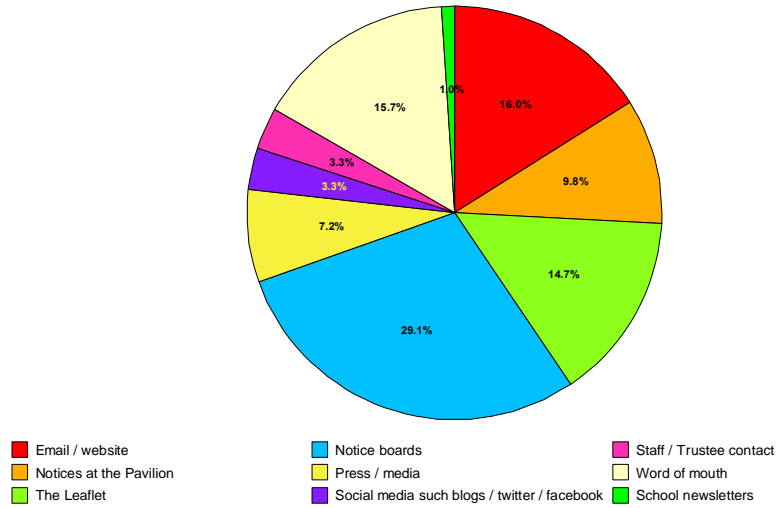
Counts Respondents	
Base	257
The Trust uses a range of information available to park u...	
Very good	103
Good	104
Fair	36
Poor	4
Very Poor	-
Don't Know	10



Q14

Counts Respondents	
Base	256
How do you currently find out what is going on in Warley ...	
Email / website	98
Notices at the Pavilion	60
The Leaflet	90
Notice boards	178
Press / media	44
Social media such as blogs / twitter / facebook	20
Staff / Trustee contact	20
Word of mouth	96
School newsletters	6

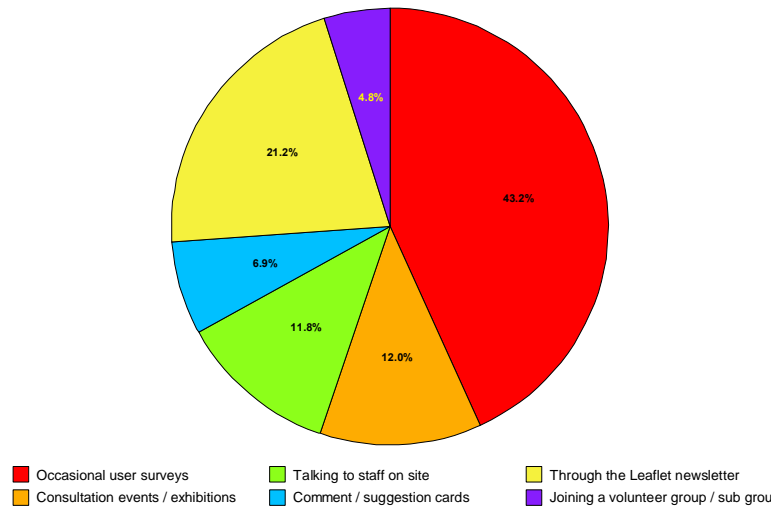
How do you currently find out what is going on in Warley ...



Q15

Counts Respondents	
Base	248
We regularly need to consult with park users on a range o...	
Occasional user surveys	187
Consultation events / exhibitions	52
Talking to staff on site	51
Comment / suggestion cards	30
Through the Leaflet newsletter	92
Joining a volunteer group / sub group	21

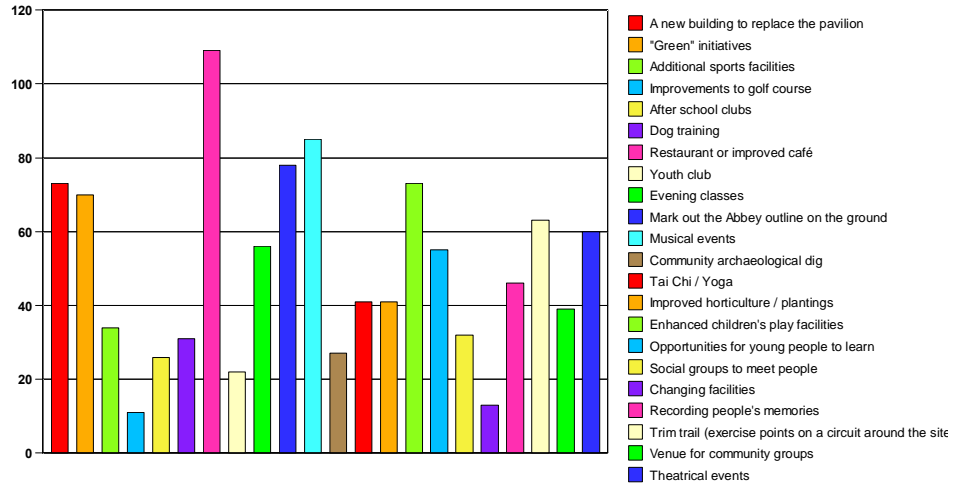
We regularly need to consult with park users on a range o...



Q16

Counts Respondents	
Base	251
What would be your top priorities for future improvements...	
A new building to replace the pavilion	73
"Green" initiatives	70
Additional sports facilities	34
Improvements to golf course	11
After school clubs	26
Dog training	31
Restaurant or improved café	109
Youth club	22
Evening classes	56
Mark out the Abbey outline on the ground	78
Musical events	85
Community archaeological dig	27
Tai Chi / Yoga	41
Improved horticulture / plantings	41
Enhanced children's play facilities	73
Opportunities for young people to learn	55
Social groups to meet people	32
Changing facilities	13
Recording people's memories	46
Trim trail (exercise points on a circuit around the site)	63
Venue for community groups	39
Theatrical events	60

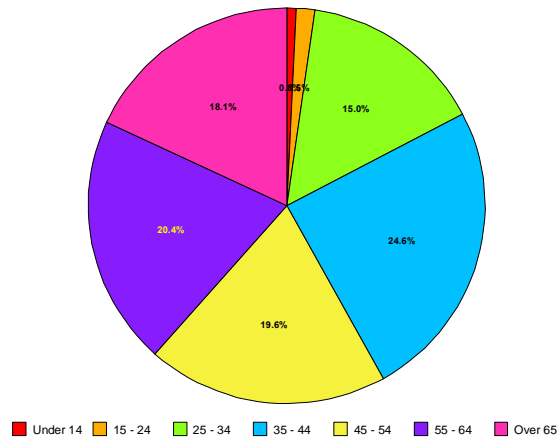
What would be your top priorities for future improvements...



Q17
Text only
Q18

Age

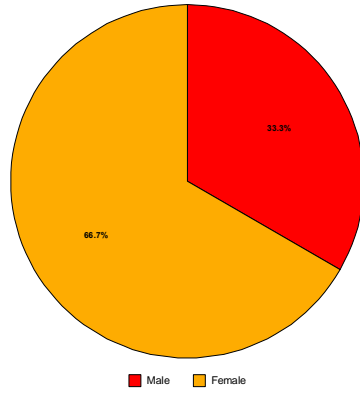
Counts Respondents	
Base	260
Age	
Under 14	2
15 - 24	4
25 - 34	39
35 - 44	64
45 - 54	51
55 - 64	53
Over 65	47



Q19

Gender

Counts Respondents	
Base	249
Gender	
Male	83
Female	166

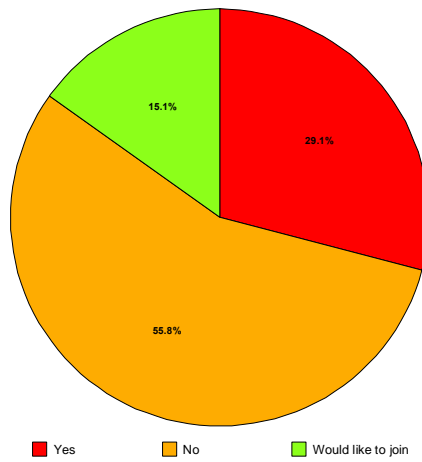


Q20
Postcode data

Q21

Are you a member of WWCT?

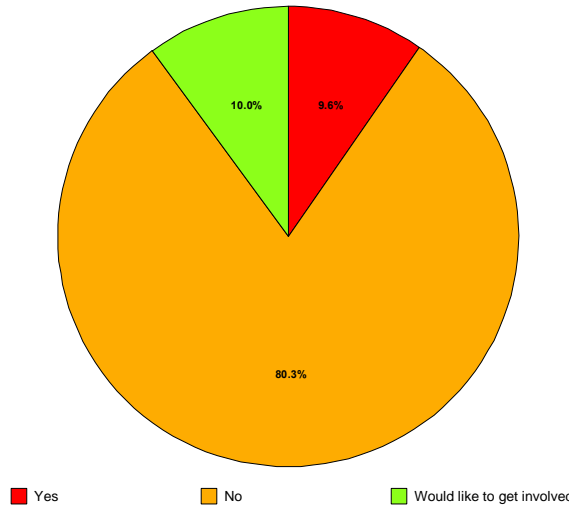
Counts Respondents	
Base	258
Are you a member of WWCT?	
Yes	75
No	144
Would like to join	39



Q22

Are you a volunteer with WWCT?

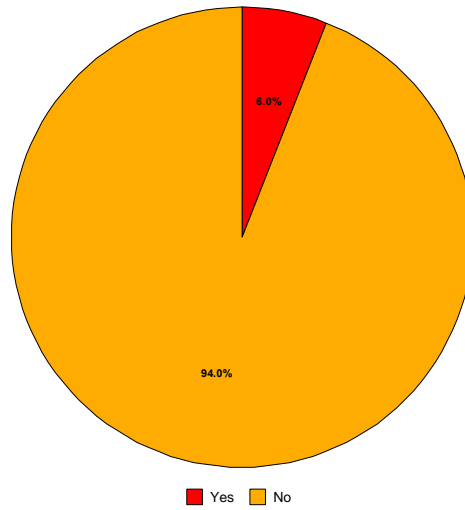
Counts Respondents	
Base	249
Are you a volunteer with WWCT?	
Yes	24
No	200
Would like to get involved	25



Q23

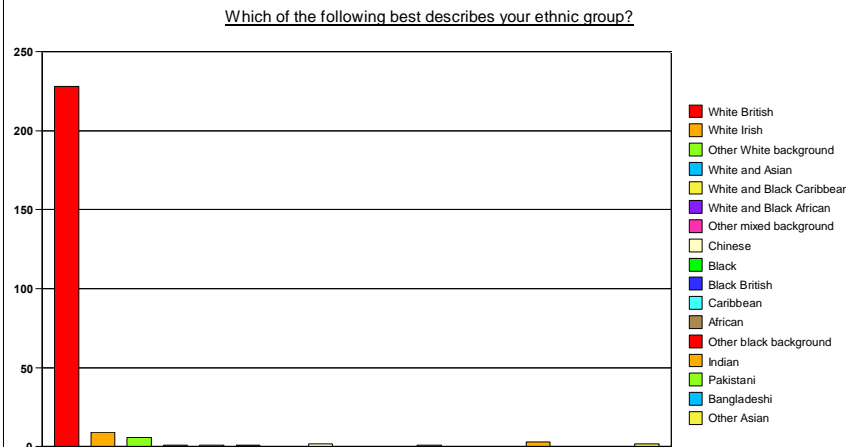
Do you consider yourself to have a disability that may af...

Counts Respondents	
Base	251
Do you consider yourself to have a disability that may af...	
Yes	15
No	236



Q24

Counts Respondents	
Base	254
Which of the following best describes your ethnic group?	
White British	228
White Irish	9
Other White background	6
White and Asian	1
White and Black Caribbean	1
White and Black African	1
Other mixed background	-
Chinese	2
Black	-
Black British	-
Caribbean	1
African	-
Other black background	-
Indian	3
Pakistani	-
Bangladeshi	-
Other Asian	2



Q25 contact details

(Please note: The majority of these comments were typed directly on line by participants. Obvious spellings have been corrected, but no other changes made.)

Q2 comments

Other (please state) (reasons for visiting)

- Mountain Board/Snowboard
- Wheelchair user outing
- Organising ramble for Church Walking Group
- Plan to do more in the coming year; boot camp/tai chi/volunteering
- Reminisce: my grandparents lived in Park Road
- Use with friends, family etc, excellent place, well maintained.
- Visit Golf Shop
- only use it when weather is nice. to read
- Take photographs
- to meditate
- also birds and wildlife and to take photos
- also ticked birds, play area and open space to play

q4 comments

Do you have any comments regarding the appearance of the park

- mindless people littering, spoil its appearance at times
- always clean and tidy and litter free!
- it is generally well kept, despite the job activities that take place overnight.

Grass needs a bit of a re shape in parts
Seems very well looked after.
just some genus names attached by screws onto the trees as the B'ham Botanical Gardens do -
after all it was an arboretum at one point....
always looks well cared for
No enforcement against litter droppers especially on warm sunny days
Beautiful & stunning all year round
BBQ's/Burnt grass from fires spoil the appearance of the park
Improved drastically over last few years
must keep on top of litter !! and dog droppings !!
the children's play area is a bit neglected and has problems with drainage. Could do with money
being invested in it and more seating
obviously 'managed' but maintaining a rural/ wild feel.
From some areas of the park the appearance is fantastic.
It's beautiful - thank you for your continued hard work.
The original landscaping scheme shines through
Tidiness and general cared for look has improved since the trust took over.
Do you have Spring bulbs? I am a visitor and have only discovered it recently.
a better pavilion would be great but I fully appreciate that has huge financial implications
much improved. more welcoming and safe
more seating / picnic areas would be good. Play area could also be expanded - very popular in
good weather so not enough space or play thing
Trees are felled more often than is necessary. It was better with than without.
good paths and well kept open areas. More specimen trees and shrubs would benefit it
don't overdo it!
amazing
First class, always clean and tidy, presentation is good
Like contrast between woods, open slopes and more formal planting. Like the mature trees.
It is much improved
It has improved so much over the last few years - no more burnt out cars or sofas
An incredible improvement since the Trust was formed and took over responsibility for it.
Lots of cigarette ends around entrances. Could do with more signage and receptacles.
metal railing/fencing approx 70m up from children's play area has been a potential hazard for
few months
I don't like it much when areas of the main grassy bit are all churned up from people playing
football.
children's play area surface muddy all year round bad design compared to Birmingham city
council parks
large amount of glass found around tree stumps and bins
I love to see the changing seasons, sounds and smells of both the Park and Woods
Very concerned about it losing its "wildness" and becoming too much like a park and not enough
like woods
the result of the national survey says it all
The park appearance is a credit to all the staff. well done
have seen improvements, very good
a great improvement since Warley Woods has been taken over by the trust

q5 comments

Do you have any comments regarding the standard of cleanliness of the park

Dog fouling left in bags lying around continues to be a problem
Again, mindless pet owners letting their dogs mess, causes endless grief when the children are
playing.
So much better since the community trust became involved!

I have found myself collecting litter on occasion after hot days when the park has been busy, mainly to stop my dogs foraging for food. the staff tend to keep the litter problem under control. There are also plenty of dog and litter bins provided.

sometimes it's full of litter on warm sunny days. most time it is ok more regular litter collections would be good

Dog walkers should clear up their dogs mess around the park and surrounding areas, pavements etc. A big concern for children using the park.

Dog walkers do not always pick up dog excrement

Still some irresponsible dog owners who don't pick up their dogs waste!!

Too much broken bottles and rubbish left during the weekend. Could there be some kind of patrolling on Friday and Saturday night?

Far too much dog dirt - it's disgusting and dangerous

hardly any litter and dog mess the amount of dog mess bins has made a substantial improvement

the bin is near the park gate

unfortunately some dog owners do not take notice of their dogs when they foul and do not clean up after themselves which is a real shame.

see above

some bins overflowing with rubbish some days

Dogs allowed to foul the park need To be careful when walking. Would not take my grand children there.

Depends on the weather - when its sunny people leave a lot of litter - gets cleaned up quickly but it's a shame!

Seemed to have a lot of litter on it in the past two weeks but usually it's good.

There is a lot of dog mess on the large grassed areas.

We get cross about other dog owners not cleaning up after their dog and people leaving litter and expecting other people to clean it up.

dog poo is a problem

The bins do seem to overflow sometimes - I think this does tend to be at weekends. There are still some dog walkers who don't clean up.

Dog mess is a known issue

Have found lots of dog mess at the woods.

lots less litter than in previous times :)

Still experience problems re dog fouling/litter leaving and glass found in children's play area.

We haven't seen any dog poo or crisp packets

Broken glass seems to be endemic in children's play area although less so of late

It's the dog mess that keeps this one low

The amount of dog muck on the paths and grass puts me off visiting. Every visit results in me having to clean the pushchair wheels and shoes

Still an appalling amount of dog mess about.

Dog fouling still an issue

It's as good as people let it be!

Still too many irresponsible dog owners not picking up faeces

Not all visitors are considerate

Always seems good

Dog faeces spoils the experience

Dog poo everywhere

its popular with dogs and dog walkers which is fine as long as they "scoop" and most seem to.

There is a bit of litter but generally it's ok

Although recently I have noticed that both the dog waste bins and litter bins have been left full and overflowing.

depends on what time of year

There is a reasonable absence of litter/dog poo, etc

Having young children it is a concern the amount of Dog Mess on grassed areas.

I regularly see litter pickers

Considering those who don't clean up after their dogs and/or drop litter, the standard of cleanliness is better than we might expect.

Still some issues with dog poo!

always impressed at how quickly litter is cleared after busy wk end/bank hols

Frustrates me that some owners still do not clear up after their dogs

Rarely see any litter

Bearing in mind that bins are not everywhere e.g. in the middle of the grass it is always clean - due to both the woods staff & regular users

Sometimes the children's playground seems to be worse than the rest of the park for cleanliness

Most of the time the cleanliness is very good but occasionally in the summer the bins need emptying more frequently.

Dog fouling is a concern, owners feel that they do not have to clear up the mess. As a result we end up with the "fouling" on our shoes.

Litter etc is very good but dog poo the perennial problem

Would be good to have a dog bin by top end near abbey school

Dog Poo!

Lots of dog poo.

On the whole very good, It's a shame some people ill treat their surroundings by dropping litter and general rubbish

Always worse after the weekend but soon rectified by the teams of litter pickers. Dog waste, bagged up and left! nobody wants to pick that u

Very worried about broken glass, especially in the summer, and particularly on Barclay Road side

still too many people do not clear up after their dogs

dog dirt remains a bit of an issue

Q7 comments

Do you have any comments regarding how easy it is for you to get around the park

It isn't a park so stop trying to change it. It is the woods, if you want an easy walk go to

Lightwoods Park. Leave the woods to wild life

the pathways have been a great improvement.

Access to wheelchair users limited to tarmac paths. Other paths unsuitable

Never really sure where the paths go around the golf course and never feel comfortable about where I can walk

The woods themselves are difficult with a pushchair as the paths are not smooth

Areas off the pathways (which we use to birdwatch) can be boggy.

More difficult when we've had high winds and there is lots of tree debris on the floor, but this is cleared fairly quickly by staff.

I have a pushchair

Even with a buggy

It's a shame the main footpath doesn't go right around in a loop

I miss the gate at the top of Harborne Road, I used to use the Woods as a pleasant alternative to the pavement route

like the pathways

A large chunk of the park is inaccessible to walkers - the golf course

no problem although it can be wet crossing the grass at the bottom

I have no mobility problems so there are no difficulties for me.

Around by Barclay Road there is an awful lot of waterlogged bogs that makes it hard to walk.

the newer pathways around wilderness area looking good,

Some paths need repair. More lighting along all paths. cutting back the greenery along the golf paths.

My 94 year old aunt recently enjoyed walking the horizon path helped by the 2 stumps and benches all within sight as her next goal. Thank you
a path from Barclay rd directly to the water fountain would be good
I exercise my dogs but have a mobility problem so I use a motorised scooter paths are kept reasonably clean and meadows are cut short
In bad weather the paths do seem to deteriorate quite quickly
The gate between the club-house car park and the woods being locked can be an inconvenience
mobility slightly impaired
but depends on mobility and age
depends on ones mobility

q7 comments

Do you have any comments regarding the range of visitor facilities

See above comment

More bins would be useful.

More bins would be great for dog walkers

it would be great to have toilets near the play area as it limits the length of visits

Would like a mountain board/ mountain bike, bmx track. This would benefit many members of the community

A more prominent visitor centre may be more interesting and would be valued by visitors!
excellent cafe.

Public toilets limited to golf pavilion when open. Toilet would be nice near play area.

The standard of food and Drink in the cafe could be better quality.

Play area could do with a few more modern play facilities such as a climbing frame.

The cafe could do with updating and more dog poo bins and maybe more swings for older children

More toilets close to play area would be very useful

the playground could have more in it and more toilets at the other end of woods would be good.
great cafe!

The recent wildlife area is a welcome addition

think the woods would benefit from having a hut that sells snacks and drinks

love never saw any public toilets

I think children's play area could be more adventurous and not so muddy it needs a child's play surface. Not very pushchair friendly!!

I think the cafe could do with moving to the main park rather than the golf course - perhaps by the play area.

Toilets near the Abbey Road entrance would be useful.

Some areas for older children - teenagers - they need somewhere to go.

add even more photos & info displays about trees birds insects etc into any available display space. Add more display space if poss.

The play area needs work and I didn't know there was a wildlife area

Problem not having toilet facilities nearer play area.

Play area needs additional facilities for children but most things in the park are well maintained.

Signage? I didn't know there was a wildlife area

Toilets are a long way off if you visit from Abbey Road entrance

If anything there are TOO MANY facilities

I am against golf courses - they use up a lot of land for the benefit of a small minority

Need more seating / picnic tables and play area

NEED MORE TOILET FACILITIES. GOLF CLUB VERY CLEAN BUT A LONG WALK IF YOU HAVE CHILDREN

Can we have somewhere that sells drinks near the play area and a toilet

it would be nice to have a second set of toilets elsewhere in the park as with little children a near by toilet is often needed

The Barclay Road end at the top of the hill has conspicuously fewer bins than the other end.
There are not so many benches at Lightwood
more toilets would be nice and maybe a n other food outlet
I didn't know there are toilets!
You do not need too many or this could detract from the natural countryside effect
Childrens play area is very basic, and so much more could be made of the space
The benches are a great asset for those who are unable to walk far.
You missed a trick by not having loos and a cafe in/near the children's play area - long way to
loos for youngsters
where are the public loos?
more toilets at car park and play area
I used to bring my children to the play area, now I bring my Grandchildren.
Covered Picnic Area.
Only a plea for nicer coffee in the cafe.

Q8 comments

Do you have any comments regarding the standard of maintenance of the trees, shrubs and grass areas

See above comment
the grass is well maintained, midland forestry seem to keep the trees in good order.
Woodlands need some work
some of the trees should be taken out to bring some light in & bring some scrub in for wildlife
/birds
Efforts must be kept up with tree planting
Good balance between management and risk i.e. the old horse chestnut which lost its heart is
still left to stand and flourish.
Need more wildflowers, shrubs etc to support biodiversity egg encourage birds and butterflies.
More flowering shrubs or trees would be a welcome addition
love the variety of trees in the woods
Could be better if more neglected in open areas. Weekly mowing is not necessary. Even in late
spring fortnightly is enough
All seems very well kept
There are still too many overhanging branches across roads.
Don't know enough about tree management to comment really
The trees & shrubs along the golf path require pruning.
The gardens are badly neglected, & you are running the risk of losing the fantastically
skilled/interesting planting done originally
excellent. the new paths are a great improvement. the removal of old shrubs has opened up
new walking areas
very worried when chunks of trees fall across paths

Q9 comments

Do you have any comments regarding the facilities and standards of maintenance of the golf course

The cafe does an excellent breakfast!
I don't use the golf course but it looks good to me.
Don't know about golf but looks good!
But this is from the perspective of someone who uses the circuit path, not the golf course.
don't use the golf course but it always looks well cared for
Only walk round the golf course as I don't play golf . Looks in has though its kept well
maintained.
The playground is often too dark near the wooden sculptures - trees need pruning back for
safety reasons. Also problems with drainage.
I do not use golf course.

golf course is in need of attention, i.e. new tee stones, more low level fencing to deter people and dogs straying across course

I'm not a golfer so am not qualified to comment.

I don't play golf but walking around the course, standards look good.

As stated above, I am anti-golf

Much too good. Only the greens and tees need that much attention. Hours of opening cafe seem geared only to golfers.

Less attractive than Harborne municipal and not such good clubhouse. Not obviously welcoming to non golfers

Do not use so cannot comment

cant comment as I don't use it....YET!

I've no experience of the golf course

Might I suggest a mid week seniors season ticket for the golf course as they do at Brandhall Golf Club It works

We do not use the golf course, but the path around the course needs some attention and lighting

I'm not a golfer but it looks fine to me

Scrap it and create something that is for everyone - a multi-activity arena

Only because I don't play, it always looks well kept.

Q10 comments

Do you have any comments regarding the standard of maintenance of the play area

I do not think older children should be allowed to ride bikes within the play area, as it is dangerous.

the baby swings r a target for older children and seem to need more maintenance. the area around the balance beam also seems very worn

It can get very muddy out of summer months.

Lots of the equipment seems a bit worn now, and the boggy ground still needs work. also Graffiti & rubbish left by teenagers is off putting

gate at bottom of play area by trees often broken

love the carved wooden sculptures - love the seed pods. Maybe a leaflet of who created what in the woods. Acknowledgement is part of appreciation

The fence was broken recently and seemed to be repaired quite quickly

it gets very muddy when it rains

My daughter is too old to use the play area.

do have concerns about the muddy ground

one of the swings squeaked for months till we oiled it

It would be nice to have more colour (flowers) and more play facilities e.g. climbing frame, see-saw, nature-related activities

The play area is ok when its dry, dangerous when muddy. Plus like a mud bath in there.

Poorly designed and not good use of space. There needs to be more in there and look at drainage and light. Lots of older children "hang out"

muddy and has glass on the floor

The play area is a bit tatty and we avoid it after wet weather as its so muddy. I would love to see some serious money invested in this area

Could do with extra swings for little ones; currently only 2.

Haven't looked at it.

See comment on broken glass

Sadly the play area often has broken glass and rubbish, particularly under the trees

I haven't noticed it

Do not use so cannot comment

sometimes there are older children spoiling it drinking booze and taking drugs

I don't have cause to go into the area, but whenever I walk past it is always busy with families and looks nicely kept

I haven't ventured in there.

can't comment as haven't seen improvements since attention to muddy spots has been undertaken

The wet areas and lack of path to swings in wet times needs improvement - as I use this often Older children normally play so intimidating the younger children. There is a need to better maintain it so the children can enjoy it.

The play area gets very muddy in wet weather; we often go to Lightwoods Park in preference, as the kids don't come home covered in mud

I have already commented on this one

More adventure equipment for older children.

don't use

the play area is dark and uninviting. the picnic area is not well used because of the lack of sunshine. not enough swings etc

Q11 comments

Do you have any comments regarding the facilities at the Pavilion

The staff in the cafe could be slightly more friendly and the Pavilion might do better in business if it looked more appealing

Never been in there.

Disabled access is not easy with wheelchair. Portable folding ramp offered is not really suitable. have never used it

never used it but hope to in the future

staff always v pleasant and helpful

Its been called 'the golf club' since it was built and I hope it will continue serving the needs of golf course customers and club members

Could be used for a wider variety of activities/see last questionnaire; courses and classes etc.

Could make better use of the space and facilities, through increased PR and advertising. Also in parts it could do with small 'face lift'.

It's not very attractive and seems little better than a shed. However I can't comment on the golfing service it provides.

Have not used it.

It would be great if there was a bar for a beer or two!

Not a golfer.

unattractive

Do not use so cannot comment

do it up for petes sake or make it more retro!

I don't use the facilities.

I don't generally consider the Pavilion to be part of the park itself, it's too remote from the areas I generally visit.

People in the shop very friendly, not so a lot of the time in the cafe

too hot sometimes service can be a bit slow in the cafe

love it child friendly

Q12 comments

Do you have any comments regarding the Café at the Pavilion?

The cafe sometimes feels very greasy. Can it become Fairtrade and healthy food provided?

Excellent breakfast!

More signs to show entrance would be helpful

same as above. There could be slightly more room for seating and the actual cafe could do with redecorating

coffee and tea prices are reasonable.breakfast and sandwiches good value.

Only been in a few times.

more upmarket with homemade cakes and proper coffee, storytellers for kids etc

Not much healthy food

Good range of food on offer at reasonable prices. Pity about the limited times of opening.

needs a re-vamp, and a regular cleaning

homemade bread and soup, and cakes please - not shop bought plastic bread

Haven't been in the cafe as it doesn't look that inviting. Outside area looks better than inside reasonable & the staff are great (Jenny)

Could do salad as a standard with the lunches, food not healthy.

only used this for the toilets but found them clean and in good condition

never used it

never used it as not open when we are usually there but hope to when time allows to try and see what it is like when open.

Food good and well priced although surroundings could be nicer. It's nice to sit outside when dry.

I think it could do with moving to the main park - I don't ever use the golf course so the cafe is out of my way so I never go.

Great cafe with fantastic view! Only suggestion would be to extend outside seating area and have more tables, and some with sunshades.

Good range of food and very reasonable prices

It would be nice to develop the cafe into a good healthy/organic cafe with healthy meals and snacks

more home made cakes or biscuits

Always friendly - good value :)

Friendly staff but food standard/could be better quality and more varied/longer opening times would be better also.

Much improved.

Wider range of food options i.e. continental style breakfasts etc...

I haven't used it. It's not very alluring.

The coffee is nice but not very strong

Any chance of providing fresher foods? Perhaps locally grown produce and not just "fanta" and "coke" but fresh juices for people who are int

we would use it more often if it opened later in the afternoon (after school for example)

particularly in the summer months. Healthier food

Have not used it yet.

Does a nice breakfast, but would be nice to see it made a bit smarter and maybe serving evening meals

Food is rather basic. Could do with more healthy options, nice salads, smoothies, home made soups in winter.

Hours of opening are a bit feeble. Why close at 4? Why close when it's light? Get someone in for early evening if present staff have to go

Do not use so cannot comment

food on offer not the healthiest, closes too early

Have not visited the cafe

Only visited once with a school party, they catered for us brilliantly and were very friendly

I do not use any of the above

Don't use.

spoons in dirty water in mugs, to stir put a friend off eating there

can be long wait to be served. Could do with separate service for drinks only. Very hot and steamy at times

prefer not to have to add own milk with communal teaspoons, not all staff are friendly, some staff smoke by benches, food too greasy spoon

They make a smashing cuppa. Great staff, and always welcoming

As above plus the quality of the coffee always stops me going in and I would like to. Tea is not so bad but the service is not very friendly

more seating required. food quite good and good value. more sophisticated coffee machine to provide superior coffee as at ?? eg costa

needs more room, see comment below

not as good as it was

it would be nice if the cafe was open until the time stated coffee from the shop is expensive and pretty vile

I'm told

food basic but very good. perhaps could do with a few more tables outside in the Summer

Q13 comments

Do you have any comments regarding communication from the Trust

See above it is not a park

I was not aware of the website until a door to door leaflet drop advertising this survey. is there an email list to join?

the newsletter is very informative and notice boards clear.

The notices should be dated as they are sometimes on the board after they have passed their timeline. Walk distances would be good.

I always see the board

More info on nature would be nice

flyers for coming events would be good

I always make a point of looking at the notice boards because I know they're up to date with information about what's on in the Woods.

not much information regarding golf activities on notice boards

Well maintained boards - regularly checked; thank you.

I'd like to be reminded when my membership is due for renewal. The possibility of a standing order might retain members.

I was interested to read the notice boards and look round the shop- lovely local cards also the photos and paintings displayed in cafe.

Notice boards around the park are good. They add a nice sense of community and that there's always something going on.

I have only seen things about the park in local paper but having had the leaflet will now look on the web site

Again, do not use too many notices unless vital as could damage the atmosphere of being in the countryside

I believe that I am not currently a member - in previous years I was contacted about renewal but I don't recall this happening this year

An e-letter would help increase awareness. Free registration via the website will facilitate this for members and non members

Free leaflets are very good and high quality

I think the tone of your recent notices about problems with dogs alienated many of your core users, dog owners, including me

events could be advertised by putting banner on fence, well in advance!

Q15 comments

Do you have any comments regarding how consultation is conducted

See above, stop over managing you will ruin the woods if you carry on we have a park, Lightwoods

why not use email?

I already voly for wood management - happy to help in any way - I love the woods

website - maybe facebook page?

happy to receive emails

Issues are shared and discussed - and people's views are listened to, great 'open door' policy :).

Any of the above, really don't mind.

All of the above can be helpful. Provision needs to be made for users who do not have computer skills or ready access to a computer.

Please email rather than post. It is hard to return paper copies
I'd like to be notified of any consultation exercises by email but I would then be happy to attend a consultation event if appropriate.
Suggest users are surveyed
Please don't use community payback, I caught them looking through my window when dropping leaflets
I learnt from media that the squirrels had been poisoned in the past . what plans are there to undertake this in the future?
Also via e-letter to members and non members. Free registration via the website
Any or all
You could use internet social media to consult.
I wish I currently had the time to join in as a volunteer, (as a shift worker this possible) but I intend to do so when I retire.
Sadly I do not have time to join a group, otherwise I would have run for the Board!!!
by email paulinerusell@hotmail.co.uk

Q16 comments

Other / Further Comments (priorities for the future)

Leave it alone for the wild life we have a park Lightwoods Park
A trim trail would be a great addition
more toilets and warden presence
How about installing an open-air gym?
basketball court.
All of these are good ideas that would really benefit the local community
More benches
Further initiatives to encourage the breeding and inward migration of a varied bird population
No more buildings, please! It is wonderful without them!
I think that any additional improvements would be a bonus to the already good facilities
public toilets
Trim trail also sounds like a good idea
Outdoor gym circuit or obstacle course type exercises would be brilliant!
Training of dog owners to pick up their dogs' mess! It's better than it used to be but more needs to be done.
what about a farmers market or something similar
have summer field days.
improving the standard of the golf course to retain its reputation and keep the golf clubs member base (an important source of revenue)
Don't feel there are improvements needed. I like the way some of the park is very well kept and the woods are a bit more "rugged". Its great
An improve pavilion would enhance the park greatly.
Reconstruction of the Doric Temple
Evening classes should cover a broad range of interests and not be academic or give credits. I realise this will discount gov't funding.
happy with facilities
Definitely keen on the trim trail.
I'm very keen that Warley Woods doesn't become over developed. A large part of its attraction for me is the open space & informality of it
Keep it as simple and natural as possible - it is one of the few semi-rural oases in the city environment
toilets in a different place, and better cafe
build loos at the children's play area - realise vandalism would be a problem
finish the fencing on Abbey Road
community groups inc youth groups senior citizens

Offer workshops to build bird boxes or similar to then use in the woods or at home. Charge a reasonable rate for youth groups i.e., scouts

Tennis courts would be great!

Trim trail, Opportunities for young people to learn - history,

I'd be happy to run photography and film workshops with the view to having an exhibition or screening of work generated.

Keeping the natural quality and maintaining the trees for the future. Pilates for more people? if adequate lighting to get there after dark

car park entrance to golf course re-surfaced

Scrap the elitist male dominated golf course - there is plenty of other provision locally - and create a multi-activity flexible facility.

A Gardening Course is an obvious option, given the natural resources - & you would get more unpaid workers

Any public money spent should be ring fenced solely for use to benefit the community
more toilets

the cafe is always full why not use the community room for the cafe and add a small cabin type room on the end for meetings?

also ticked social groups recording memories and theatrical events. Think young people need places to go and learn about nature and wildlife

good to have childrens cricket club

Q17 all responses

Is there anything The Trust could do, provide or offer which would encourage you to visit for often or enjoy Warley Woods more.

Tell us what chemicals you use to control plants & squirrels

Groups for young mums to meet (other than buggy fit!)

I regularly run around the woods/golf course with friends and find it disconcerting that many of the dog walkers (particularly in groups) seem to feel they have the right of way along paths and trails and are reluctant to move either themselves or their dogs to allow even single passage.

Up until recently I was a daily dog walker in the woods and always acted responsibly when other walkers/joggers/cyclists were in the vicinity. If nothing else it is common courtesy.

I have lived on Barclay road for 15 years opposite the woods and seen a steady decline in the appearance of the woods, its cleanliness and maintenance. It has been "taken over" by irresponsible dog owners who leave mess all over the woods and allow their dogs to frighten young visitors. Dog owners should be fined if they do not clean up their mess or do not keep their dogs on a lead. The Play area is poor and has been quicker turned into a mess with graffiti, rubbish and broken equipment - it looks like a neglected inner city park. The Trust does not seem to have the funding to maintain the woods properly and I am concerned for the future for the woods. The metal poles opposite my house are unsightly and dangerous - they are metal with jagged top edges and do not match the wooden poles along the rest of the road.

See above! There is a real issue with older children/teens using the current playground inappropriately. Facilities for them would be good as well as staff presence to deter vandalism etc.

Evening classes would attract people into the woods and people who do not usually visit the area may be more likely to visit if they had the chance to participate in classes.

The one thing which puts me off visiting the woods is the occasional 'yob' element, e.g. crowds of youth sitting around drinking beer or exercising their 'status' dogs. On one occasion, one of my dogs was attacked by an off-lead dog with no apology or even acknowledgement from its owner. I've been cautious about taking my dogs there ever since unless my husband can come along, too. I guess the only solution to this is to have more wardens present as a deterrent. It's a shame as an unpleasant few make the woods less attractive for the thoughtful majority.

I live 30 mins., walk away and visit warley woods 5 to 7 days a week so I don't need any encouragement, it is a wonderful green space that's all I need.

Unfortunately you cannot control the weather.

Better cafe, dog training

Improved disabled access to cafe/restaurant area which is indoors. More tarmac paths.

Yes, enforce the policy/laws on Dog walkers, i.e. muzzles, leads and cleaning of mess toddler sessions

I'd like to run paid art evening or day classes... www.carolinejariwala.com

I have been visiting WW for nearly 50 years and I do not need more encouragement, I have always enjoyed it the way it is.

no

a bigger play area with more choice for a younger age group and somewhere to buy a warm or cold drink

Get people to keep their dogs under control!!!

our main issues for not using the woods more are the issues with some dog owners not cleaning up after their dogs have fouled, and also certain times usually from early evening onwards you do get gangs of youths smoking drugs and the like. Have seen police look but not often and they only drive up to the bollards and then out again. It would help if there was some way of monitoring this although we appreciate it is hard.

Better kids play area

Improve the relationship between golfers and errant dog walkers who sometimes seem keen to upset the golfing fraternity (I am both a dog walker and golfer)

Encourage responsible dog walking - there are some dogs that are out of control!

Make sure dog owners pick dog poo up Need a park warden to stop unruly kids

Keep doing what you are doing, it looks great, is very clean and we are lucky to have it so nearby.

As above! Stiffer penalties might help, notices around the park, a dog warden, etc.

No, it is all good

As above

A good cafe/tea-shop (e.g. healthy lunches, home-made cakes, good coffee, smoothies etc)

Safety is an issue at times. A lot of this is to do with the dark areas of the woods and especially the area. When the winter months arrive you can feel quite unsafe when alone with children in the playground. I'm not sure how you could resolve this - perhaps some kind of warden presence that monitors areas around the woods.

reconsider need for/locking of internal fencing

I would like the park to have a lot more facilities for children to play with, my 1 nearly 2 year old son likes the slide but because of how big it is he always seems to fall of it and fall when trying to climb up to the slide which has caused lots of cuts and bruises, there are not enough swings for the amount of children that use the park and it would be nice to see a see saw, sit and rock on toys.

Put notices on all gates saying PLEASE CLOSE GATES TO PREVENT DOGS RUNNING INTO THE ROAD, this is a dangerous problem with people leaving them open

The tackling of anti social behaviour is essential for security in the park. maybe by wardens, or park rangers.

The trim trail sounds great and would improve my rather poor attempts at jogging around the woods!

An improved cafe, not a restaurant, would be good.

I feel the main thing would be a more clear divide between the golf course and park. It's clearly unacceptable to hit golf balls in the park and it's a rare occurrence but it seems to have become daily practice for dogs to exercise across the course. I feel this will eventually cause people to choose other more enclosed courses over Warley.

Less close cutting of the field area, which seems a bit too manicured, please. Green coloured dog bins.

Pretty much happy with how often we use the woods and very happy that we have it on our doorstep but some if not all of the above suggestions would be brilliant to implement.

Cheap adult golf lessons, improved children s play area, a fence around the park.

We go virtually every day anyway so I think it's safe to say that we're happy customers.

I couldn't get this to register above - Have you considered an orienteering course combined with a trim trail? On the topic of Gov't funding for credit courses - exams can put unwelcome pressure on courses that should be attended for reasons of interest, not mechanically to enhance CVs.

It would be lovely to re-instate THE POOL and encourage birds and wildlife.

Tackle the dog poo problem! Also irresponsible dog owners who let their dogs run wild

Offer better food and alcohol in the cafe in a quality cafe/bar style.

The woods are glorious because they are untouched woods. Please do NOT over-develop them; they do not need a constant stream of events and attractions. The attraction is the woods.

No, I would love to go more often, I just don't have time, especially in the winter months when it is too dark to go after work

more strict control over people parking in turning area and throwing fast food packages etc in same spot! despite plenty of bins.

Return the golf course to natural woodland.

more welcoming cafe

The Trust has done a wonderful job of improving the woods and encouraging the local community to join in.

Somewhere selling drinks and snacks near play area - e.g. a log cabin. At least one toilet by play area - young children can go in woods but adults have to take kids and trek all the way to the cafe from play area. Better food in the cafe- it's a warm and friendly place to meet but often friends say they don't want to go as the food not that great. Need good salads, smoothies even if they are bought in. Think people would be prepared to pay a bit more if food better. Rowheath pavilion in Bournville is a community cafe and their home made food is brilliant. I know it's a cafe predominantly for golfers but it would also be great if there was a small area with children's toys (they also do this at Rowheath). Yoga classes or evening classes in the pavilion would be great for local people in Bearwood so we don't have to travel to Harborne or Selly Oak where these classes tend to be now. You could also invite people to put on one off or short courses eg life coaching. I have seen a first aid class being held at the pavilion in the day but a first aid course for parents would be great.

Shift some of the excess bins and seats to the Lightwoods Hill/Barclay Road end of the Park.

Toilets for visitors to the Park/woods.

If we knew about activities we would come more often

keep dogs on a lead - more chance people will clean up after them if they are on a lead. The dog poo is really off putting with very young children. Mark out a dog toilet area where the dogs can also go off the lead.

What about badminton facilities?

More evening patrols to deter anti social behaviour

keep it as natural as it is, don't modernise the space .keep the way it looks its beautiful a peace haven. address nuisance users like drug addicts around the play area and in cars.

Please stop using community payback, I caught them looking through my window and others in the street dropping leaflets

We visit the woods at least once every day come rain or shine, I am a very responsible dog owner and I believe it should be acknowledged that it is the dog walkers who are regularly able to assist by keeping an eye open for any unacceptable behaviour going on in the woods. For example, this evening I have called Sandwell LPU and reported 5 youths taking turns to ride a mini moto dangerously around the footpaths, driving their vehicle directly at people in an intimidating manner.

As I visit when I can mainly to enjoy a walk, I cannot comment on the above except for those areas that I personally would find of interest.

Could you arrange some kind of work experience in and around the woods /park

No, thank you. I already visit every day and thoroughly enjoy it as it is.

A lot of classes tend to be in the morning or early afternoon, which means that many people who work cannot attend - there should be something around 4/5pm (in summer) as well.

Extended opening hours of Cafe. Expansion of products sold in shop.

More Nature references and encouraging more wildlife - Buzzards have been over the park!!!
I would enjoy the park more if other dog owners would clear up their dogs' mess. I appreciate this is difficult for The Trust to do much about since I'm sure resources cannot stretch to continual policing of the park to catch and fine offenders. Perhaps you could install more notices instructing the owners to clear up their dog mess / warnings about potential prosecution. Provide poo bags - mind you I can see this would be costly. Don't know if you have CCTV installed but if you do, highlight that you have CCTV to push home the warning about prosecuting offenders.

as above

Email of activities -more activities for adults

Better cafe

Warley Woods covers a large area and to ensure that people do not abuse the beautiful space, the Trust could consider asking ALL the residents to contribute £1 a month or £10 per year to support the maintenance, new additions and activities that can be held at the park. Also this charge will ensure that all users have a sense of ownership, so they will keep the park clean. Recent bouts of mugging in the area needs to be addressed - Park watch - local residents keep an eye on what is happening, anti-social behaviour is reported to the Trust board via the web site 24hrs a day. Safety is key; people should not be afraid to enjoy the park. Lighting along all the paths will support the ambience of the park and allow for enjoyment. The park already has boot camp, buggy fit and a running club. Other ideas could be a football club, a cricket club, a nature club, a camping club. All these can be run by volunteers and facilitated by the trust board (i.e. the volunteer runs the sessions and reports to the board who in turn communicate this to the community). We have Picnic in the park in the summer, autumn should see a harvest fayre and fireworks display, Christmas should see a Christmas fayre - plays, carol singing, crafting. Spring should see the spring fayre and a summer fete at the time of the Picnic in the park. This should focus on community spirit, bring-a-dish, and provide the local residents with things to do. Children playing at night = anti-social behaviour - park watch will allow a forum for discussion and addressing this - Big Society approach working with the police and council. outdoor cinema / film club would be great.

The above provisions.

Our last visit to the park was spoilt by the amount of dog mess around.

cant visit in the evening because of gangs

I don't think I could enjoy Warley Woods more than I do. To change it too much would take away its charm.

I would go to the park more regularly on my own with my young daughter if the park didn't allow dogs to run around without them being on a lead. I feel very vulnerable holding my daughters hand (15 months old) whilst we walk through the park, when dogs are off their leads, hence I don't go without my husband or a friend who is confident around dogs.

I regret the loss of the entrance near Castle Road - it means the woods are much more accessible from Barclay Road, part of Abbey Road and the bottom of Lightwoods Hill than elsewhere

No. You all do a wonderful job and the enthusiasm shown by Viv and all the other regular helpers is an inspiration to us all.

Will e-mail separately - I am more worried that what you do might make me visit LESS!

No - what is there is enough for me at present

craft fairs

confine dogs to designated areas!!

no

more signs keep dogs under control also clean up after your dog

nature related activities for children at weekend eg minibeast hunt (1 hour session)

I am quite pleased with the range of opportunities and will look forward to additional opportunities as and when offered

Q24 ethnicity

Other ethnic group (please state)

Tell us what you are doing & you do not need to know details about use

I do not feel this is necessary

japanese

British Indian Gujarati

Iranian

white english

ENGLISH MAN

British Sikh